

# LIFE FITNESS x SERCO LEISURE - CONSUMER PARTNER PROGRAMME

## PROCESS FOR MAKING AN ENQUIRY OR PLACING AN ORDER



View product options at [www.lifefitness.com/en-gb](http://www.lifefitness.com/en-gb)



Submit an enquiry through the Life Fitness website or email:

[Contact Sales | Life Fitness](#)

[life@lifefitness.com](mailto:life@lifefitness.com)



Life Fitness' Sales Team will support you with any queries/questions relating to product specification or availability

**Consumer**

[Home Gyms | Life Fitness](#)

**Commercial Fitness**

[Product Catalog](#)

**Hammer Strength**

[Product Catalog](#)



Confirmed orders require a 20% deposit with the remaining balance due 4-weeks prior to installation (orders with lead-time shorter than 4-weeks require pre-payment in full)



Payment is accepted in the form of BACS/Credit Card and can be made directly or via a payment link



Once details are confirmed with Life Fitness Sales, our team will ask you to complete an 'Order Authorisation Form'



Within your enquiry form, please include the following to enable your preferred partner conditions:

'Serco Partner'

Utilise your Serco Group email address

### POINTS TO NOTE

Consumer products are held in our European Distribution Centre and typically subject to 2-3 weeks lead-time, including installation.

Life Fitness & Hammer Strength commercial products are made to order and subject to 12-14 weeks lead-time.

Strength products require a decline waiver to be signed, details of which will be shared by Life Fitness sales team throughout the order process.

Product warranty is detailed below:

- [Consumer Warranties | Life Fitness](#)
- [Cardio Equipment Warranties | Life Fitness](#)
- [Strength Equipment Warranties | Life Fitness](#)
- [Fitness Accessories Warranties | Life Fitness](#)

*LifeFitness*

serco

# LIFE FITNESS x SERCO LEISURE - CONSUMER PARTNER PROGRAMME

## PROCESS FOR MAKING AN ENQUIRY OR PLACING AN ORDER



View product options at [www.lifefitness.com/en-gb](http://www.lifefitness.com/en-gb)



Submit an enquiry through the Life Fitness website or email:

[Contact Sales | Life Fitness](#)

[life@lifefitness.com](mailto:life@lifefitness.com)



Life Fitness' Sales Team will support you with any queries/questions relating to product specification or availability

**Consumer**

[Home Gyms | Life Fitness](#)

**Commercial Fitness**

[Product Catalog](#)

**Hammer Strength**

[Product Catalog](#)



Confirmed orders require a 20% deposit with the remaining balance due 4-weeks prior to installation (orders with lead-time shorter than 4-weeks require pre-payment in full)



Payment is accepted in the form of BACS/Credit Card and can be made directly or via a payment link



Once details are confirmed with Life Fitness Sales, our team will ask you to complete an 'Order Authorisation Form'



Within your enquiry form, please include the following to enable your preferred partner conditions:

'Serco Partner'

Utilise your Serco Group email address

### POINTS TO NOTE

Consumer products are held in our European Distribution Centre and typically subject to 2-3 weeks lead-time, including installation.

Life Fitness & Hammer Strength commercial products are made to order and subject to 12-14 weeks lead-time.

Strength products require a decline waiver to be signed, details of which will be shared by Life Fitness sales team throughout the order process.

Product warranty is detailed below:

- [Consumer Warranties | Life Fitness](#)
- [Cardio Equipment Warranties | Life Fitness](#)
- [Strength Equipment Warranties | Life Fitness](#)
- [Fitness Accessories Warranties | Life Fitness](#)